



International Journal of Medical Research and Innovation in Applied Science (IJMRIAS)

(Peer Reviewed, Open Access Academic Journal)

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Date: 03 April 2025

To,
Akshun Chhapola

Subject: Confirmation of Research Paper Publication

Dear Akshun Chhapola ,

We are pleased to confirm that your research paper titled “**The Role of ITIL-Aligned Service Improvement Plans (SIPs) in Enhancing IT Operations Maturity**”

has been successfully published in the International Journal of Medical Research and Innovation in Applied Science (IJMRIAS), **Volume 01, No. 02, Apr- Jun 2025.**

Your paper is now available online at:

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The editorial board extends its sincere appreciation for your valuable contribution to our journal. Your research work demonstrates a high standard of academic excellence and adds significant value to the journal.

We congratulate you on this achievement and look forward to your continued association with IJMRIAS in future publications.

With best regards,

Dr. Jaspreet Khurana

Editor-in-Chief

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