



International Journal of Medical Research and Innovation in Applied Science (IJMRIAS)

(Peer Reviewed, Open Access Academic Journal)

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Date: 02 January 2026

To,
Dr. SP Singh

Subject: Confirmation of Research Paper Publication

Dear Dr. SP Singh,

We are pleased to confirm that your research paper titled **“Usability and Accessibility Challenges in Complaint Resolution Platforms”**

has been successfully published in the International Journal of Medical Research and Innovation in Applied Science (IJMRIAS), **Volume 02, No. 01, Jan- Mar 2026.**

Your paper is now available online at:

<https://ijmrias.org/index.php/ijmrias/article/view/31/82>

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The editorial board extends its sincere appreciation for your valuable contribution to our journal. Your research work demonstrates a high standard of academic excellence and adds significant value to the journal.

We congratulate you on this achievement and look forward to your continued association with IJMRIAS in future publications.

With best regards,

Dr. Jaspreet Khurana

Editor-in-Chief

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